Media Release





January 19, 2017

For More Information:

Debbie Szpanka
Public Information Officer
Town of Bluffton
20 Bridge Street
Bluffton, South Carolina 29910

(Email): <u>dszpanka@townofbluffton.com</u>

(Office): (843) 706-4534 (Cell): (843) 540-2274

Additional Customer Service Options for Trash/Recycling Service within the Town of Bluffton

For quicker results with solid waste and recycling curbside service concerns, residents and businesses in the Town may contact Waste Management's Customer Service Center directly. Customers can contact Waste Management three ways:

- 1) By phone at 1-888-964-9730 (Monday Friday, 7:30 a.m. 5:00 p.m.),
- 2) Email: southatlantic-cs@wm.com, or
- 3) Via online chat at www.wm.com.

Town of Bluffton residents and businesses may also continue to contact the Town's Customer Service Center at 843-706-4500 for solid waste and recycling curbside pickup concerns, as well as any other concerns with which the Town may be able to help.

"We are pleased to partner with Waste Management in providing residents with an option to speak directly with the service provider if there are issues with their curbside pickup services," said Marc Orlando, Town Manager. "At the same time, town staff is still here to help with any concerns, trash related or not, that residents may have."